



ACCESSIBILITY STATEMENT

KSL Resorts desires to provide a positive customer experience to all our customers, and we aim to promote accessibility and inclusion. Our goal is to permit our customers to successfully gather information and transact business through our website. Whether you are using assistive technologies like a screen reader, a magnifier, voice recognition software, or captions for videos, our goal is to make your use of the website a successful and enjoyable experience.

We are continually attempting to improve the user experience for everyone. If you have difficulty using or accessing any element of this website, please email us at info@kslresorts.com or call us at 805-545-7900 and we will work with you to provide the information, item, or transaction you seek through a communication method or that is accessible for you consistent with applicable law (for example, through telephone support).

To help us make the kslresorts.com website accessible, we refer to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA. These guidelines explain how to make web content more accessible for people with disabilities, more compatible with assistive technology, and more user friendly for everyone.

How are we doing it?

We've worked hard on the kslresorts.com website and we've hired certified professionals to help us achieve our goal. The accessibility experts will conduct manual testing on a Windows or Mac computer using NVDA, JAWs, or VoiceOver, as appropriate. Proprietary software is used for all automated testing. During the process of the audits there may be areas discovered that are not accessible to everyone. We will monitor the website regularly to maintain our ongoing commitment to delivering a site that is accessible to the largest possible audience. If you have any concerns about the usability of our site or find a feature that is inaccessible, please contact us using the information below. We will make every reasonable effort to accommodate requests.

Statement of Exclusion

There are some areas on the website, provided by 3rd party vendors, that may not be accessible or usable by everyone equally, despite our best efforts and insistence. We may not control those areas or plugins. Upon notice, we will contact these providers and request that they correct any code that does not comply with the WCAG 2.1 Level AA guidelines and we will update those areas as soon as possible.

If you have any feedback about the usability of our site or find a feature that is inaccessible, please contact us using the information below.



Let us know what you think

If you enjoyed using the kslresorts.com website, or have feedback on your experience, please get in touch. We'd like to hear from you! Although we are proud of the efforts that we have completed and that are in-progress, we at KSL Resorts view accessibility as an ongoing effort.

Email us at info@kslresorts.com or call us at 805-545-7900

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